



Diversey Professional Carpet Stain Removal Spotter Guide

Percolator and **General Purpose Spotter** are effective on a wide variety of spots and stains. If spots remain after its use, follow the recommendations outlined on the Stain Chart. First, identify the stain/spot on the chart below, then apply spotters in the order shown on the chart: 1 is the first product, followed by product 2 etc. until the spot is gone.

Stain Chart	Percolator	General Purpose Spotter	P.O.G. Spotter	Citrus Express Gel	Tannin Stain Remover	Delible Ink Remover	Red Juice Remover	Gum Remover	Protein Spotter	Min Moisture Method	Stench & Stain Digester	Water Rinse
Adhesive			1	1								2
Asphalt/Tar			1	1								2
Blood*	1	1							2			3
Butter	1	1							2			3
Soot	1	1										2
Catsup/Tomato Sauce	1	1			2		3					4
Chocolate	1	1			2							3
Coffee/Tea	1	1			2							3
Crayon			1	1		2						3
Excrement	2	2							3		1	4
Fruit Juice	1	1			2		3					4
Furniture Polish	1	1	2	2								3
Glue – Solvent			1	1								2
Glue – White	1	1										2
Grease / Oil	1	1	2	2								3
Gum			2	2				1				3
Hand Lotion	1	1	2	2								3
Inks	1	1				2						3
Lipstick	1	1	2	2								3
Liquor	1	1			2		3					4
Marker	1	1				2						3
Mascara	1	1	2	2								3
Milk Products	2	2							3		1	4
Mud	1	1										2
Mustard (if fresh)	1	1			2							3
Nail Polish			1	1								2
Paint – Latex			1	1								2
Paint – Oil Base			1	1								2
Red Juice	1	1					2					3
Rubber Cement			1	1								2
Salad Dressing	2	2							3		1	4
Shoe Polish	1	1	2	2								3
Soft Drinks	1	1			2							3
Tone											1	2
Urine	2	2			3				4		1	5
Vomit	2	2							3		1	4
Water Stain	1	1										2
Wax – Candle			2	2				1				3
Wine – Red & White	1	1			2		3					4
Unknown Stains	1	1	3	3	2							

(see "Carpet Care Tips" to the right for more info)



CARPET STAIN REMOVAL:

General Stain Removal Rules:
Identify stain and use appropriate spotter(s). If stain cannot be identified, use **General Purpose Spotter** or **Percolator**. If stain remains, use **Paint, Oil & Grease Spotter** or **Citrus Express Gel**. Follow with a thorough rinsing so no cleaner residue is left in carpet. Remove all liquid by blotting or extracting if necessary. Air dry as quickly as possible.

Removing Difficult Stains:
Asphalt Tracking: Vacuum thoroughly before applying diluted **HD Prespray**. Agitate with a carpet rake, extractor or brush and let sit for 10 minutes to loosen soils. Extract according to directions. Dry carpets as quickly as possible.

Reoccurring Stains:
Stains often reoccur when excessive soil or detergent from stain removal spotter remains in the carpet. Remove by re-cleaning with the appropriate spotter, rinse until thoroughly clean and blot dry.

- To Prevent Wicking Of Reoccurring Stains:**
- When spotting, be sure to blot until all of liquid is removed. Extract if necessary.
 - Dry the carpet as quickly as possible using carpet fans or some type of air mover.
 - Use a carpet rake. Depending on the thickness of the pile of the carpet, using a carpet rake can decrease drying time by at least 30%.
 - Do not over-wet the carpet.

Removing Reoccurring Stains:
Apply **Minimum Moisture Method** carpet cleaner and maintainer directly to the spot. Work into carpet area with a soft brush and allow to dwell for 5-10 minutes. Vacuum thoroughly. Repeat the process if necessary.