



The **COVID-19 Coronanvirus** is now present here in Western New York. In order to protect our customers, and also to protect our personnel, our management team is closely monitoring all current CDC guidelines and following their recommended strategies to minimize the spread of the virus.

Our *Store, Warehouse, and Repair Center* are all currently still open for business, and our drivers are still making local *Deliveries*.

At The Store – we have adopted the following measures:

- We will remain compliant with all federal, state, and local COVID-19 advisories.
- We are accepting customers ONE AT A TIME into our store, from 10am to 4pm Mon-Fri.
- Customers who visit our store are requested to bring their own pen to sign with.
- Staff & Customers must maintain a 6ft personal hygiene zone in our facility.
- All personnel must maintain the recommended hygiene practices and observe the CDC recommended [coughing and sneezing etiquette](#).
- We have provided soap, water, and disinfection supplies for our employees.
- We are monitoring the health of our employees and will require that any employee who contracts the COVID-19 virus must seek medical advice and stay at home.
- We are asking all employees to immediately notify our management team if they believe that they have had any contact with someone who has contracted the COVID-19 virus.

Delivery Protocol – we are adopting the following procedures:

- When our truck arrives to deliver your order, the driver will call your designated phone to inform you that your order is being delivered. Our driver will NOT enter your facility.
- If you require to speak with our driver, we request that you talk with them on the phone by returning their initial call. If you must speak with them directly, please observe a minimum 6ft hygiene zone between yourself and our driver and please observe the CDC recommended [coughing and sneezing etiquette](#).
- Our drivers will certainly observe their normal friendly manner, but they will not shake hands.

Thanks in advance for helping Dobmeier Janitor Supply minimize the spread of the COVID-19 contagion in our community.

Linda Dobmeier
VP Operations

[CDC Handwashing Guide](#) - [CDC Coughing & Sneezing Etiquette](#)